



# Measure satisfaction of your customers in real time

[www.esatisfeo.net](http://www.esatisfeo.net)



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**Multi-channel platform to survey customer satisfaction with online dashboard**

## + Business-focused

Identify in real time dissatisfied customers

Our solution enables you to identify dissatisfied customers in real time and initiate immediate corrective actions.

## + Full

Complete dashboard display: the evolution of customer satisfaction

## For the service department

Streamline your budget

- Email survey is free
- Voice messages are more cost effective than a call
- An SMS message is far less expensive than a call to a cell phone

## + React quickly

Immediately correct the reasons for dissatisfaction

## Our Satisfeo platform

- Program a short satisfaction survey via SMS, voicemail, or email
- Follow the progress of surveys in real time on your computer
- Get answers instantly and manage the recall work
- Easily export the details of your survey or history of your customer satisfaction to Excel

### SMS

- SMS is the least intrusive means of contact

### Voicemail

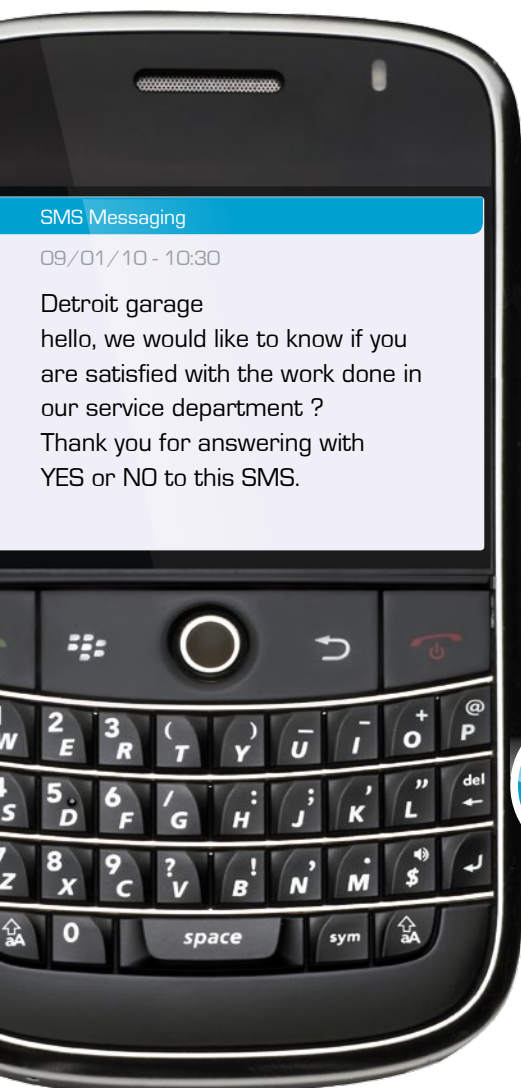
- Personalized message recorded by Digitaleo
- Consult surveys on fixed and cell phones

### Email

- Reading email is done when there is enough time without stress
- The customer has the time to answer objectively

### We assist you with the installation

- Setup, installation, and training by our specialists
- Management of updates
- Predefined Messages



Request a Satisfeo demonstration by phone **248 686 2909** \*



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## Discover the Online Demo

[www.digitaleo.com/solutions/satisfeo](http://www.digitaleo.com/solutions/satisfeo)



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